



Winter Newsletter 2020

A big 'Hello' to you all. This is our first newsletter to our patients. **It's been a whole year since the relocation to Harbour House!** The team are really enjoying their new, calming riverside location.

We have welcomed some new members to our team over the last year:



Dr Nick Miller joined us in April 2018 and is working on Mondays and Tuesdays. Nick brings with him a wealth of knowledge on restorative dentistry and is also qualified to provide simple orthodontic treatment.



Dr Amy McCann joined us in March 2019 and works on a Wednesday, Thursday and Friday. Amy is great at treating nervous patients and can provide **anti-wrinkle treatments**. Please ask at the

front desk for details on these services.



Colette Reeves, our third member of the hygiene team, started in January 2019, working Thursdays. She brings with her 15 years hygiene experience and has settled into the team seamlessly. The patients love her too.



We'd also like to welcome our newest member of the team, **Kate Collins**, who joined our reception team in September and works with Liz on a Friday on front of house.

Staff Training

Ben Middleton and Nick have started their studies towards a Diploma in Orthodontics. This will take them a year to complete. Once they are qualified, they will be able to provide more complex orthodontic treatment, including fixed braces.

Sophie, our newest nurse, passed her National Certificate in Dental Nursing in March 2019. Well done Sophie! She then married her high school sweetheart in July

and is now Mrs Thomas. Congratulations Sophie! A busy year for you.

Park Chambers Dental Plan is now available! We now have details available for this Maintenance Plan. A monthly direct debit can be set up, which will cover you for all your check-ups, routine x-rays and hygiene appointments for the year. You will also receive 10% off all other treatments and receive worldwide dental emergency assistance. Prices start from as little as £13 per month. Please ask our reception team for details.

Ben Middleton continues to work Monday-Friday, including our late-night opening on a Thursday until 8pm.

Demelza continues to work as a hygienist/therapist for us on Tuesdays.

Danielle continues to work as a hygienist/therapist on Mondays, Wednesdays, Thursdays and Fridays including the late night on a Thursday until 8pm.

New Patients

We continue to welcome new patients to the practice and will always endeavour to see any emergency on the same day. Please try to call before 11am to ensure a same-day appointment.