



## Summer Newsletter 2020

We hope this newsletter finds you and your families safe and well.

What a few months we have all had! Thankfully, we are all starting to emerge from the Covid-19 crisis and get back to some form of normality.

Protecting our patients and staff is our top priority and have made some changes to the way we work.



Upon arriving at the practice, you will see **alcohol hand rub** stations by the front door and by reception. We are **checking your temperature** upon arrival, along with Covid-19 declarations, before attending. We have installed screens at reception and have a locked-door policy.

Staff have upgraded visors and masks and will continue with all our other comprehensive cross-infection control procedures!

We have been fortunate to have had the expertise of **Demelza** for four years. As of March, she has gained a position elsewhere, being able to use her skills as a Therapist more widely. We wish her all the best of luck in her new position.

We would therefore like to welcome our new Dental Hygiene Therapist, **Eleanor Dodd**. She has recently qualified from the Peninsula Dental School and brings with her all the enthusiasm of a newly qualified member of staff. She has a love of animals, cycling and running.



### Staff Training

Ben Middleton and Nick continue their studies towards a Diploma in Orthodontics. This will be completed at the beginning of 2021. Once qualified, they will be able to provide more complex orthodontic treatment, including fixed braces.

Danielle and Colette are attending a fantastic weekend course in August 2020, updating their knowledge on all things gum related.

During the lock-down all staff continued to update their training with online courses, ensuring their knowledge is kept up to date.



### Who works when?

**Ben Middleton** continues to work Monday-Friday, including our late-night opening on a Thursday until 8pm.

**Nick Miller** continues to work Mondays and Tuesdays.

**Amy McCann** continues to work Wednesdays and Fridays.

**Danielle** continues to work as a hygiene therapist on Mondays and Wednesdays. Moving forwards, she will be handing over her Thursdays to Eleanor. She will still be at the practice five days a week, as she is also the Practice Manager, and is studying for a Diploma in Dental Practice Management.

**Colette** continues to work as a hygienist on Thursdays.

**Eleanor** will be working Tuesday, Thursday, including the late night until 8pm, and Fridays.

### New Patients

We continue to welcome new patients to the practice and will always endeavour to see any emergency on the same day. Please try to call before 11am to ensure a same-day appointment.